

SAFEGUARDS

SGS CONSUMER TESTING SERVICES

HARDLINES, SOFTLINES, ELECTRICAL & ELECTRONIC

NO. 184/09 NOVEMBER 2009

CPSC PROPOSES DATABASE FOR SEARCHING CONSUMER PRODUCT INCIDENT REPORTS

In response to the requirement of the CPSIA, the U.S. Consumer Product Safety Commission (CPSC) is submitting a report to Congress for implementing a publicly accessible, searchable database of consumer product incident reports. Preliminarily named SaferProducts.gov, this database will provide a single central location where consumers can go to report product safety incidents, and to search for prior incidents and recalls on products they own as well as making decisions about purchases. The CPSC also has scheduled a publicity campaign to raise awareness of this database in the community.



OBJECTIVES / BENEFITS

SaferProducts.gov will provide a powerful IT tool to report, analyze and respond to consumer products that pose potential hazards. With

this new tool, vast amounts of data collected will be able to be quickly accessed and evaluated. The results will be increased effectiveness and greater productivity, as well as earlier product safety hazard detection and warnings announced to the public in a more efficient and timely manner.

SaferProducts.gov will allow the following essential organizational goals to be achieved:

- Provide the public with new and innovative ways to learn of product incidents and notices of recalls
- Increase public access to product incident information, including manufacturer comments and CPSC's responses to incident reports
- Enhance CPSC's ability to share information with other federal, state and local agencies
- Raise public awareness of new, easier methods for reporting product incidents

APPROACH

The CPSC report contains plans for establishing and maintaining the database including plans for the operation, content, maintenance, and functionality of the database. CPSC has already begun preliminary discussions with key stakeholders including federal, state and local governments and agencies, industries and consumers to build an understanding of SaferProducts.gov and to solicit feedback on the implementation requirements.

Functionally, SaferProducts.gov will actively engage manufacturers, retailers, and distributors to ensure their full partnership in protecting consumers from dangerous products. The incident reports will be published by the CPSC to the public within 10 business days of receipt.

In order to ensure consumers themselves make safe purchasing choices and to enable them to share product information with the CPSC, a public awareness campaign is also proposed to increase public

involvement in identifying hazardous products and to increase public awareness of the extensive safety information provided by CPSC.

As stated in the CPSIA, the CPSC needs to “expedite efforts to upgrade and improve the information technology systems in use by the Commission on the date of enactment of this Act”. This provides the CPSC with a significant and unique opportunity to revolutionize its technology and provide a flexible, integrated technological environment that will continue to meet the CPSC’s needs for many years into the future.

SGS will follow up and inform interested parties as developments on CPSIA and other legislation occur. You can check our list of [CPSIA accredited laboratories](#) and visit our [CPSIA webpage](#).

Throughout our global network of laboratories, we are able to provide a range of services, including analytical testing and consultancy for lead, phthalates and other restricted substances in a comprehensive range of children’s products and other consumer products for the US and worldwide markets. Please do not hesitate to contact us for further information.

The SGS publication “Products Recalls” will also enable you to be aware, by collecting for you the notifications of unsafe consumer products in the US and the European market.

[Click here to have more information.](#)

[Online subscription.](#)

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WHEN YOU NEED TO BE SURE

